



May 24, 2018



CITY OF UNIVERSITY CITY      5 5  
6801 DELMAR BLVD  
UNIVERSITY CITY, MO 63130-3104

Hello,

Last September, Laclede Gas and Missouri Gas Energy became Spire. And with our new name came a renewed commitment to safety, service and support, because we believe our energy exists to help people. To warm their homes, fuel their businesses and advance communities.

With this belief at our core, we diligently monitor and maintain our natural gas pipelines to make sure we're delivering the safest, most reliable energy available to homes and businesses across Missouri.

Underground pipelines provide a safe, reliable and efficient way to transport natural gas and other petroleum products. Working with contractors, like you, to prevent damage to our underground gas facilities will help us avoid potentially dangerous situations that could lead to serious and even fatal injuries.

So to help keep our communities safe, we ask that you please call 811 to have underground facilities marked before beginning any excavation project. And, if you have any questions about working around cast iron pipes, please don't hesitate to call us at 314-706-2399.

For more information, we've included a brochure on excavation safety, including what you can do to protect our pipelines and steps to take in an emergency.

Thank you for doing your part to keep our community safe.

Sincerely,

Spire Damage Prevention Team









## Protecting our pipelines.

Pipelines are one of the safest, most reliable forms of transporting natural gas and other petroleum products. And like any source of energy, it's important to always use caution when working around underground pipelines. So before beginning any excavation project, be sure to call 811 to confirm the position of underground facilities free of charge.

If you're working around underground pipelines, we encourage the use of "hand-dig/soft-dig" techniques to verify the exact location of all pipes before using any electric-powered equipment. You must also closely monitor the boring equipment during any excavation project.

If a gas pipeline is scratched, bumped or disturbed during an excavation project, reach out to us immediately at 314-706-2399 so we can assess the situation and prevent future safety hazards. In most cases, we will not pursue inspection or repair costs on disturbances that don't result in a gas leak.

The American Public Works Association (APWA) uses above-ground markers to identify underground utilities and alert people about future excavation activities in the area. These markers help keep our communities safe.

|  |   |
|--|---|
|  | White: Proposed excavation                                      |
|  | Fluorescent Pink: Temporary survey markings                     |
|  | Red: Electric power lines, cables, conduit and lighting cables  |
|  | Yellow: Gas, oil, steam, petroleum or gaseous materials         |
|  | Orange: Communication, alarm or signal lines, cables or conduit |
|  | Blue: Potable water   |
|  | Purple: Reclaimed water, irrigation and slurry lines            |
|  | Green: Sewers and drain lines                                   |

## Working together to protect what matters most.

The "Underground Facility Safety and Damage Prevention Act" (RSMo319), commonly referred to as the one-call law, requires everyone to call for facility marking before they dig.

You can stay safe by following these simple steps:

- 1 Make the call.**  
Call 811 (national one-call number) and request that your project area be marked. The call and locating services are free of charge.
- 2 Wait the required time.**  
Give utilities at least three working days to mark underground facilities. By law, a call is required no less than three working days and not more than 10 working days before digging starts.
- 3 Respect the marks.**  
Spire natural gas facilities are marked with yellow paint and, if possible, with flags. If marks aren't clearly visible when starting your project, call 811 to have them marked again.
- 4 Dig with care.**  
Remember to always verify the exact location and depth of gas facilities prior to digging with boring equipment and closely monitor the equipment during operations.

## Monitoring and maintaining our pipelines.

There's nothing more important than the safety of our community, so we take steps to monitor and maintain our pipeline system via aircraft, vehicle and on foot.

For instance, we use markers to show the general location of our pipelines. Markers are placed in prominent areas and at points where the pipeline changes direction. Because safety is our number one priority, emergency contact information is listed on each pipeline marker.

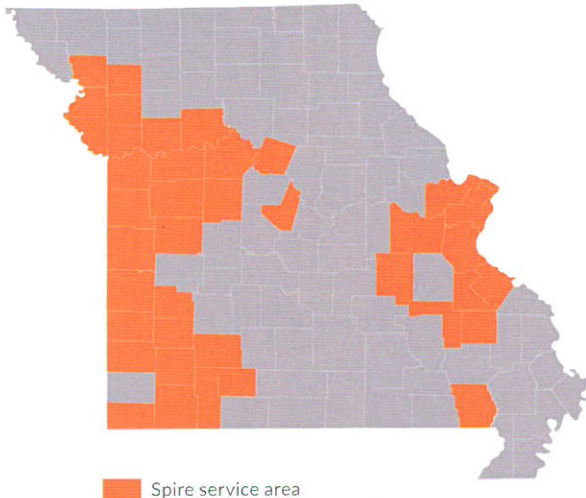




## Knowing what to do in an emergency.

In the event a natural gas pipeline is damaged, severe injury or death could occur. If you are ever involved in an emergency situation, please follow these steps:

- Remove all ignition sources. Turn off equipment and leave it in place.
- Immediately go to a safe location and call for help. Call 911 for emergency assistance. Then call Spire at 800-887-4173 in eastern Missouri or 800-582-1234 in western Missouri to report the situation.
- Never attempt to stop a leak. Do not touch, attempt to repair or conceal a damaged pipeline.
- Stay clear of the damaged area and warn others. Wait until Spire crews perform the necessary repairs and make the area safe.



Spire service area



## Learn more about digging safely.

Spire  
[SpireEnergy.com](http://SpireEnergy.com)

811  
[call811.com](http://call811.com)

Common Ground Alliance  
[commongroundalliance.com](http://commongroundalliance.com)

Missouri Common Ground Alliance  
[mocommground.org](http://mocommground.org)

Missouri Public Service Commission  
[psc.mo.gov](http://psc.mo.gov)

Office of Pipeline Safety  
[phmsa.dot.gov](http://phmsa.dot.gov)

USIC  
[usicllc.com](http://usicllc.com)

For more information about digging safely, contact us at **314-706-2399**. You can also visit [www.commongroundalliance.com](http://www.commongroundalliance.com) to learn more on damage prevention.

In case of an emergency, call us at **800-887-4173** in eastern Missouri or **800-582-1234** in western Missouri.

00473-MO-0318



# Working together to keep our communities safe

## What to know before you dig

